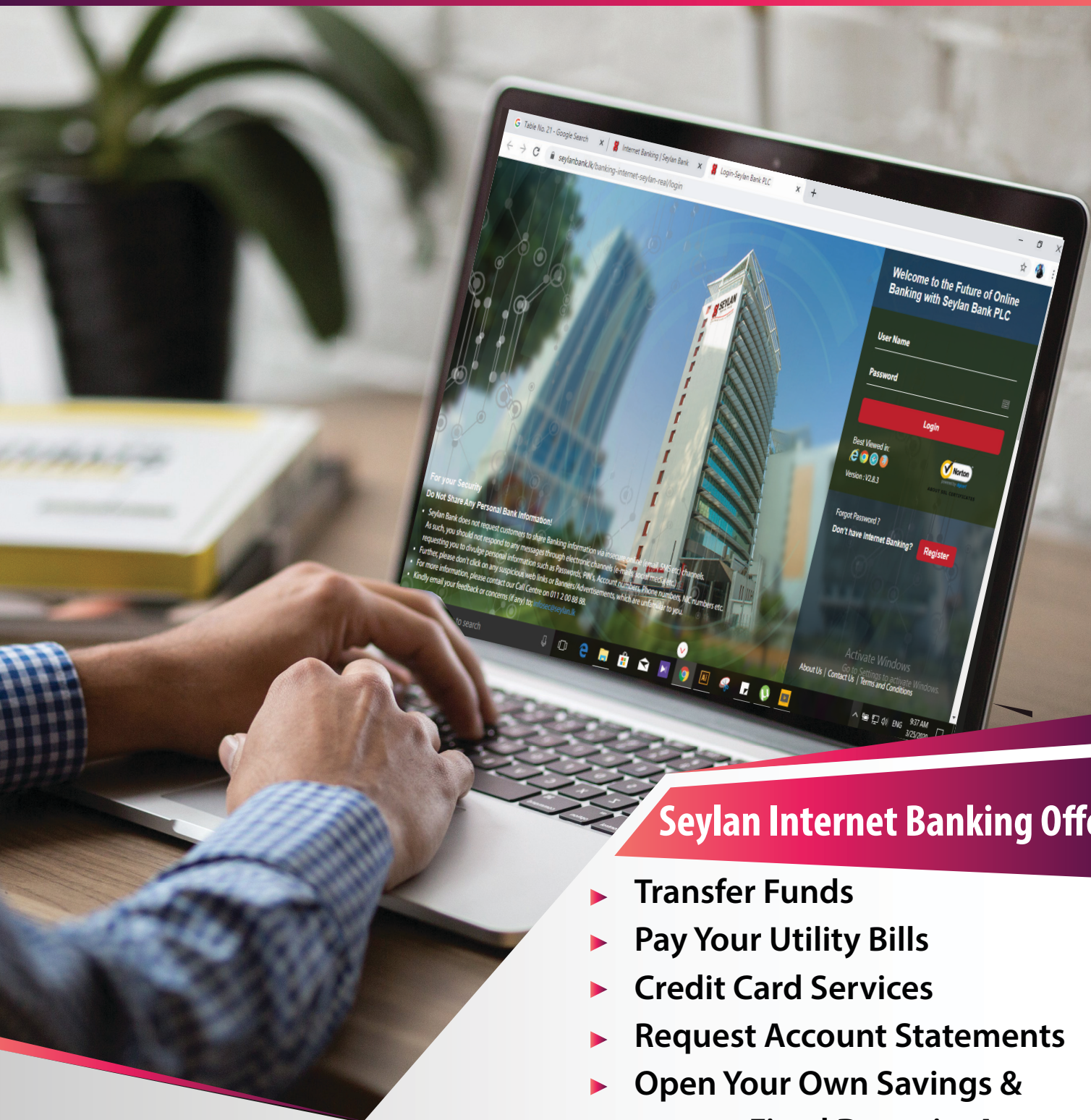


NOW IT'S EASIER TO REGISTER FOR SEYLAN INTERNET BANKING



Seylan Internet Banking Offers

- ▶ **Transfer Funds**
- ▶ **Pay Your Utility Bills**
- ▶ **Credit Card Services**
- ▶ **Request Account Statements**
- ▶ **Open Your Own Savings & Fixed Deposits Account**



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YOUR STEP-BY-STEP GUIDE FOR SEYLAN INTERNET BANKING SELF REGISTRATION



Here's what you'll need to register:

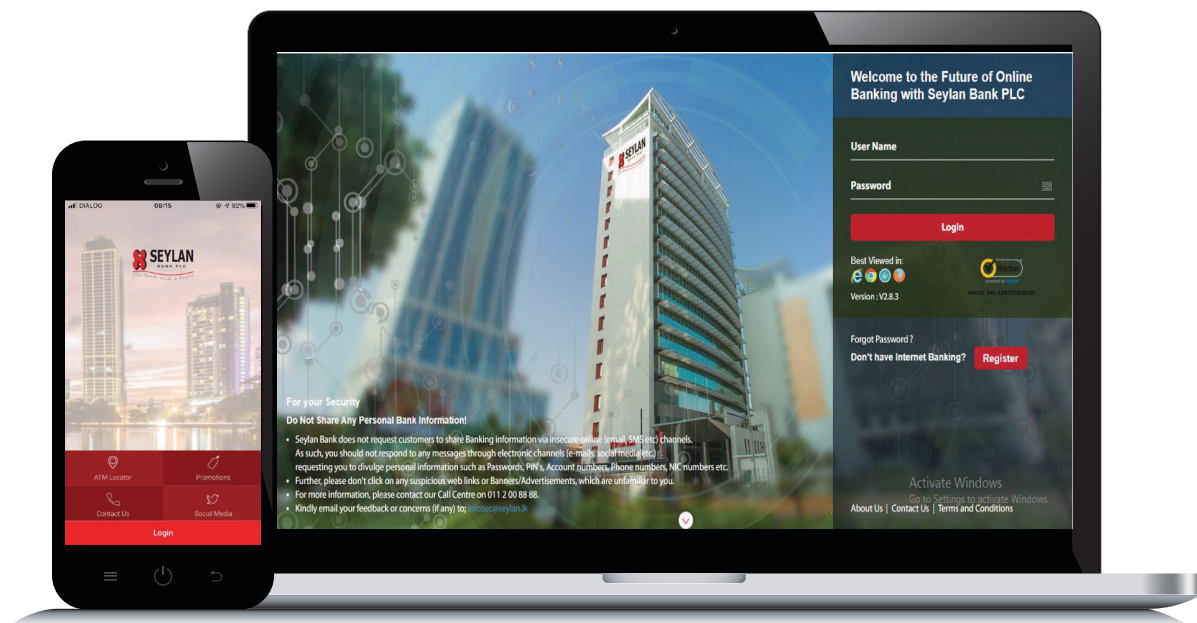
- ▶ **Your account number – Savings or Current**
- ▶ **Fixed Deposit or**
- ▶ **Credit Card (Primary)**
- ▶ **You will need to have provided the Bank with your;**
 - **Mobile Number**
 - **E-Mail Address**

Now you're Ready to Self-Onboard to Internet and Mobile Banking

Once you are ready to register simply follow our handy step-by-step guide below;

BANK FROM THE COMFORT OF YOUR HOME

With Online Banking you'll be able to manage your money and more at your finger tips



Visit www.seylan.lk or call 011 200888 for more information



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STEP 01

Click on **“Register”** in www.seylanbank.lk our Online banking link, or click on **“Personal Register”** if you are heading from our corporate website www.seylan.lk



STEP 02

Read the **“Terms and Conditions”** and Check the acceptance check box to Agree the **“Terms & Conditions”**, then click on **“Proceed”** for the next step.

TERMS AND CONDITIONS OF SEYLAN INTERNET BANKING

These Terms and Conditions of use do not in any way overrule or override and should be read alongside any terms and conditions of accounts and Seylan Bank products, previously agreed to by customer at the time of opening or later on. Customer should read these Terms and Conditions of use carefully before customer use any of the services for the first time, and refer back to them from time to time to ensure that customer understand the basis upon which the services are made available to customer. Customer may call Seylan Bank on 94 11 200888 in the event any of these conditions not being clear.

- 1. Instructions and service**
I/We agree that the service is for the purpose of performing a restricted number of account inquiry and financial transactions, that all instructions given via the service are irrevocable and binding on us upon transmission and the Bank shall be entitled to effect, perform or process such instructions without further consent and without any further reference or notice to us and a transaction once submitted or confirmed is irrevocable and non-repudative.
- 2. Acting on Information**
I/We agree that the bank will act on the instructions given by us either on an online or offline basis. I/We agree that information that I/We provide will be accurate, true and correct and that neither the bank nor any of its officers will be or shall held responsible for financial or any other forms of losses that may arise from inaccuracies in data. The Bank shall be under no obligation to investigate the authenticity or authority of persons effecting the instruction or verify the accuracy and completeness of instructions and that the Bank may treat the instruction as valid and binding on us notwithstanding any error, fraud, forgery, lack of clarity or misunderstanding in such instructions.
- 3. Availability**
I/We acknowledge that the service is provided on an "as available" basis and that the Bank shall be entitled to, at its discretion and without prior notice, to periodically temporarily suspend the operations of the service for updating, maintenance and upgrading purposes, or any other purpose whatsoever that the Bank deems fit and in such event, the Bank shall not be liable for any loss, liability or damage which may be incurred as a result. I/We agree that the content / information made available via the facility is information that is available in the bank's core banking software and the bank will at all times strive to provide current and accurate financial information. I/We however note that at certain times due to network or communication failures, malfunctions this information may display distorted or unclear, for which the bank will not be liable. The Bank, on its part will always attempt to provide maximum availability of the service and notify customers in reasonable advance of planned system down times using media channels and the I/Website and / or as the Bank deems fit.
- 4. Changes / alterations**

* I have read and agree with the terms and conditions

Proceed **Back**

STEP 03

Enter your account details.
We'll need details of your account number or fixed deposit number, or credit card number and identity details – national identity card or Passport.
Once you've completed the information click on **“Verify Me”**.



Register Now

Register Now

Select the primary account type **i**

Savings/Current Account
 Fixed Deposit
 Credit Card Account Holder

Enter NIC / Passport Number

NIC
 Passport Number

NIC

Your Account Number * **i**

Primary Account Number

Verify Me **Back**

Visit www.seylan.lk or call 011 200888 for more information



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STEP 04



Upon successful verification, you will be receiving an **“One Time Password ”** - (OTP) to your registered mobile and email address.

A verification code has been sent to your mobile number +94xxxxx281 and email pra*****@seylan.lk

Please enter the verification code

.....

Submit Resend One Time Password

One time password will expire in 360 seconds

If appeared details are not up to date please [click here](#) to send your latest information to the bank or contact us on +94 11 2 008 888

Enter the code in the verification box and click on **“Submit”**.

STEP 05



Please read and agree to the Indemnity of Internet Banking in order to proceed with Internet Banking registration

Once the verification process is successfully completed, you will be directed to the “Internet Banking Indemnity Page”.

Read the **“Indemnity Regulations”** and Check the acceptance check box to Agree the “Indemnity” then click on **“Proceed”** for the next step.

INDEMNITY OF INTERNET BANKING - OVERVIEW

To: Seylan Bank PLC ("The Bank")

I JUNIUS RICHARD ROE
bearer of NIC No : 862430169V having applied for the Seylan Bank Internet banking facility understand and agree that the following functionality/functionalties will be available for me under the said Internet Banking facility.

- Inquiry of account balances, clearing cheque information, transaction history, cheque details, credit card balances.
- Credit card transaction history, credit card transactions pending and past payment information.
- Transfer funds within own linked accounts, and pay bills of designated utility companies on an online basis as immediate or scheduled payments.
- Initiate and set up standing orders.
- Transfer funds to third party accounts.
- Deactivate Credit cards and Debit cards.

Or any other functionality the Bank may provide in the future through Seylan Internet Banking.

In consideration of same, I agree and indemnify the Bank as follow.

- To exercise utmost care and diligence during payment of Utility bills and designating account for fund transfers to both own accounts and third party accounts and understand and agree that the Bank will be under no obligation nor duty to recover any funds already credited to accounts either intentionally or unintentionally.
- To indemnify and keep indemnified the Bank from and against all actions, claims, demands, liabilities, obligations, losses, damages, costs (including without limitation, interests and legal fees) and expenses of whatever nature (whether actual or contingent) suffered or incurred sustained by or threatened against the Bank whatsoever arising from or in connection with or any way relating to the Bank in good faith accepting and acting on instruction placed via Seylan Internet Banking as authorized by me and by this indemnification herein.

I have read and agree with the Indemnity of Internet Banking

Proceed

STEP 06

Now you can create your own **User name & Password** and commit them to memory. You may have to try multiple user names, if the username selected by you exist with some other user.

Make a note of the secure questions and answers as you'll need it when you self-rest your password.

Once completing all information, click on **“Register Now”** and you are ready to Bank Online.

STEP 07

Now you are On-boarded online, you can login by entering your User Name & Password.

Once you are logged-in a list of account under your NIC will be displayed. Based on your desire you are able to select the accounts you wish to manage.

STEP 08

Done, Finish, complete. Now you can manage your accounts / finances from anywhere.

Don't forget, you can also register for our mobile app.



Registration Details.

User ID *

Password Setup.

Enter new login password *

Confirm new login password *

Contact Details.

All authentication codes for Internet Banking / Mobile Banking will be sent to this Number

Mobile Number *

Email *

Security Questions

Please answer security questions to secure your banking platform.

Security Question 1 *
What is your pet's name?

Security Question 2 *
What is your home town?

Security Question 3 *
What is your first job?

Type the text *

Click to change



Special Notice

If you haven't updated your Mobile Number and or email address you may;

Fill the form at <https://www.seylan.lk/sites/default/files/E-Info-Update-Request-Form-single-page.pdf> and email it to customer.experience@seylan.lk



Visit www.seylan.lk or call 011 200888 for more information



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